



# RANCHO SAN LUCAS GOLF CLUB

## Safety & Sanitation Program

*As we prepare to re-open The Rancho San Lucas Golf Club, we continue to closely monitor all government policies and mandates and public health advancements regarding COVID-19. We will continue to adjust our protocols and policies, as needed, in an effort to provide a clean and safe environment for our clients and residents at Rancho San Lucas Golf Club. We ask everyone to cooperate and exercise patience, as this process is constantly evolving.*

## Rancho San Lucas Golf Club Operation Information:

- **Days of Operation**

- Tuesday thru Sunday - June 15th, 2020 to October 31<sup>st</sup>, 2020  
(Closed Mondays)
- Monday thru Sunday - November 1<sup>st</sup>, 2020 to March 31<sup>st</sup>, 2021  
(Open Daily)

- **Hours of Operation**

- 8:00 am to 4:00 pm  
(Hours are subject to change)

- **Tee Time Schedule**

- Tee Times will be set 15 minutes apart, the 1<sup>st</sup> tee time starting at 8:00 am  
(1<sup>st</sup> tee time is subject to change)

- **Right to Admission**

- Rancho San Lucas Golf Club is a resort private club.
- Rancho San Lucas Golf Club reserves the right to deny anyone access to The Golf Club.

## Member/Guest & Employee Health Policies:

- **Physical Distancing**
  - Golf Club Members and Guests will be advised to practice physical distancing, inside the club house, on the practice facility and while playing.
  - It is recommended to stay six feet apart from all other golf groups, at all times.
  - Employees will be required to exercise physical distancing with all golfers as well as other employees.
  - Avoid physical contact as much as possible.
- **Hand Sanitizer**
  - Hand Sanitizer dispensers will be placed in all interaction areas, specifically, but not limited to: the golf shop, the locker rooms, the snack bar, the "Starter" podium and at the Shark Shacks.
  - We encourage all members and guests to use hand sanitizer regularly while at Rancho San Lucas Golf Club.

## Employee Responsibilities:

- **Hand Washing.** All employees have been instructed to wash their hands and/or use hand sanitizer every 30 minutes. Additional attention is to be made to the following:  
before and after every shift, touching member and/or guest equipment, handling money, bagging purchases, handling merchandise, using the restroom, touching the face, sneezing, cleaning, eating, and/or any interaction with members and guests.
- **Personal Protective Equipment.** Face masks and gloves will be worn by all employees while on property.
- **Cleaning Staff.** Cleaning and disinfectant efforts have been expanded exponentially. Full time housekeepers will maintain the clubhouse and restrooms on a rotating basis. Mass Disinfectant spray will be used off hours. During the day, special attention will be given to the heavy traffic and heavy touch areas, such as restrooms, chairs, tables, door handles etc. with disinfectant product.
- In the event an employee is not feeling well, they will be asked to stay home in order to avoid contact with members/guests and other employees. They are encouraged to err on the side of caution and will not be penalized.

## Upon Arrival:

- Golf Club Members and Guests are required to follow all posted safety instructions as well as any verbal instructions provided by security and the golf staff.
- All Members and Guests will be required to wear a face mask or face covering while inside the Club House and Golf Shop.
- Golfers are required to arrive 45 minutes prior to the booked tee-time and they are asked to adhere to the following procedures:
  - Golfers will be given approximately 5 minutes to check-in at the Golf Shop.
  - Then the group will receive about 25 minutes to warm up in the Practice Facility. Hitting deck in a time designated bay.
  - After that, golfers will be given close to 10 minutes on the short game area, where you will be asked to move to the first tee 5 minutes before your tee designated time.

EX: TEE TIME IS AT 10:00 am - Players check in at 9:15 am - Warm up from 9:20 am to 9:45 am Short game warm up 9:45 am to 9:55 am proceed to the first tee

- **Valet**

- The Valet Service is suspended completely, until further notice.
- Golfers are required to park their own vehicles.
- Golfers are required to unload and load their golf bags into the sanitized golf carts that are parked in the parking lot for convenience. Golfers will then drive the golf carts to "The Island" (cart staging area) to proceed to check-in at the golf shop.
- Complimentary tees, ball markers, pencils and scorecards will be placed in sealed plastic bag and placed in the golf cart.

- **Golf Shop**

- Golf Shop doors will be fully open to avoid people constantly touching them.
- Golfers checking in or paying for merchandise will have to exercise social distancing and stand on the physical distance markers.
- We encourage golfers to only touch merchandise that they intend to purchase. We suggest that they utilize our staff for assistance if they need a specific size or color of if they want to look at golf equipment.
- We encourage our golfers to use credit or debit cards for payments. We want to avoid cash as much as possible.
- Clean pens will be placed at the counter for customers to sign for their purchases. When finished, please place the pen in the "used" section, so that our staff can sanitize them and place them in the "clean" section again.

- **Food & Beverage (Snack Bar at the Turn)**

- The Clubhouse Comfort Station will be available for all golfers.
- All Food and Drinks will be handed out on trays.
- A notice will pop up on Hole #9 Tee Box on the GPS screen for players to order their food so it can be ready when they make the turn and arrive.
- In the event your food is not ready when you arrive at the Comfort Station, you can take your drink and proceed to Hole #10, the staff will gladly bring your order to you.
- The Clubhouse Comfort Station will not be available to golfers at the end of the round.

- **Procedure For Finishing the Round**

- Golfers are required to stop at "The Island" (Cart Staging Area) so that the caddies can clean clubs (using a Water/Clorox solution) and to make sure that golfers have all their golf clubs and personal belongings in place.
- Tips for the staff are welcome and should be directly placed in the "Tip Jar".
- Golfers will be followed to the parking lot in order to retrieve the golf cart and take it to the Golf Club for cleaning and sanitation purposes.

## **Golf Course Sanitizing Protocols:**

- **Cleaning & Sanitizing**

- Golf Carts and all of its components will be sanitized before and after each round of golf, this includes: Steering Wheel, Sand Bottles, Club Washer, etc...
- Club Rentals will be sanitized before and after each round of golf.
- Employees will sanitize any equipment including clubs, bags, shoes, etc.
- Workstations, hard surfaces, and frequently touched surfaces must be sanitized regularly.
- One radio per employee. They will be sanitized before/after every shift.
- The GPS Screens will be sanitized with special products, by our staff, in order to avoid damage to the touchscreen. **IMPORTANT - DO NOT USE YOUR PERSONAL ITEMS TO DISINFECT GPS SCREENS!!**

- **Physical Distancing Protocol for Golf Club Members and Guests**

- One cart per player unless playing with a family member.
- Addition of inserts in the golf hole cups to allow easy and safe removal of the ball.
- 'Gimmies' (3 feet) are encouraged in order to avoid contact with the cup.
- Flag stick must be left in order to avoid contact.
- Rakes will be removed from the course.
- Please follow the 6-foot separation rule with any other person that is not in your group.